



2020
NOVA SCOTIA
PHARMACY
CONFERENCE

A VIRTUAL EXPERIENCE

NOVEMBER 6 - 7

Welcome to the 2020 Nova Scotia Virtual Pharmacy Conference

Welcome to the 2020 Nova Scotia Pharmacy Conference.

Things are a little different this year, but I think you will find that some things have not changed.

Yes, we are virtual, but we still have the great educational session that you have come to expect from the Pharmacy Association of Nova Scotia. Despite being physically apart, we can still be together via the wonders of technology. You will still have the ability to ask questions as you always have. We even have some breakout sessions planned for you!

We know that it can be a challenge for people to sit at their computers for long periods of time. That is why we have some on demand content already developed for you and all of the sessions will be recorded so if you missed a session, or want to re-watch one, you will be able to.

We are disappointed that due to public health rules, we cannot physically be together. However, we are very proud of the program we have put together for you.

We look forward to be seeing you in person soon.

Respectfully,



Allison Bodnar
CEO



Curtis Chafe
Chair of the Board





OUR SPONSORS

The organizers of the 2020 Nova Scotia Pharmacy Conference wish to gratefully acknowledge the support of our sponsors.

PLATINUM



GOLD



SILVER



BRONZE



AWARDS



Insurance | Risk Management | Consulting

AFFINITY HOME AND AUTO INSURANCE SPONSOR



THANK YOU

Special thanks to our loyal participants for their continued patronage.

AGENDA

FRIDAY

2:00 pm - 3:00 pm

Immuno-oncology - MERCK Platinum Symposium
(Glenn Myers)

3:00 pm - 4:00 pm

Depression Update and Applications to Pharmacist Prescribing
(Laura Miller)

4:00 pm - 5:00 pm

Academic Detailing Resources for Acute Pain Management
(Kelly MacKinnon, Natasha Rodney-Cail & Pam McLean-Veysey)

*All sessions will be recorded and available to registrants on-demand following the conference.



AGENDA

SATURDAY

9:00 am - 10:15 am

Immunization Catch-Up: Schedules/Teen/Adult Immunizations - MERCK Platinum Symposium
(Michelle Stewart)

10:15 am - 11:15 am

NSCP Open Mic
(Bev Zwicker)

11:30 am - 12:30 am

Practical Implementation of Deprescribing Guidelines: What's new?
(Barbara Farrell)

1:00 pm - 2:00 pm

Technicians and Pharmacists: Your Dynamic Duo for Professional Services!
(Janice Dillman & Kari Bussard)

1:00 pm - 2:00 pm

Interpreting Common Lab Tests in Community Pharmacy Practice
(Eden d'Entremont-MacVicar)

2:00 pm - 3:00 pm

Adaptations, Therapeutic Substitutions and Renewals - Integrated Into Your Practice
(Glenn Rodrigues)

2:00 pm - 3:00 pm

What is Your Conflict Resolution Style? A Session for Pharmacy Technicians and Pharmacists
(Della Croteau)

3:15 pm - 4:15 pm

Hypertension Isn't COVID-19 (but it affects more people and there's a huge role for
pharmacy technicians and pharmacists...)
(Ross Tsuyuki)

*All sessions will be recorded and available to registrants on-demand following the conference.



AGENDA

ON DEMAND

Common Technical Errors
(Jim Barker & Carla Beaton)

Asthma Guidelines Update
(Meghan MacKenzie)

Can I Make That? Preparing for the Upcoming Changes to Non-Sterile Compounding
(Sabrina McLean)

*All sessions will be recorded and available to registrants on-demand following the conference.



SHOPPERS
DRUG MART



*



†

Loblaws
pharmacy

†

**Proud supporters of
Pharmacy Innovation**

MENACTRA[®] vaccine is a simple precaution that provides protection against 4 strains of IMD (A, C, Y and W-135).

Now is the time to learn 4 important facts about IMD.

- 1 IMD is fast-moving and can be fatal within just 24 hours. Of those who survive, up to 1 in 5 survivors will have long-term disabilities such as **deafness, loss of limb(s), nervous system problems** or **brain damage**.
- 2 It is contagious and passed on through contact with saliva – this includes **kissing**, or simply **sharing a cigarette, vape** or **drink**.
- 3 Students living in close quarters like **campus dorms**, or participating in **sports teams** are at greater risk of infection. Crowded settings such as **bars** and **pubs** also pose a risk for IMD transmission
- 4 **You can help protect yourself by getting vaccinated.**



Ask your healthcare provider about MENACTRA[®] – 15+ YEARS' EXPERIENCE.

To learn more about IMD and how you can help protect yourself, visit: menactra.ca

MENACTRA[®] is a vaccine for the prevention of meningococcal meningitis and other invasive meningococcal diseases caused by *Neisseria meningitidis* (serogroups A, C, Y, and W-135) in persons 9 months through 55 years old. MENACTRA[®] is not indicated for the prevention of invasive meningococcal disease caused by serogroup B. MENACTRA[®] is not to be used for the treatment of meningococcal infections, and cannot prevent complications or death after the onset of the disease. Persons previously diagnosed with Guillain-Barré Syndrome (GBS) may be at increased risk of GBS following receipt of MENACTRA[®]. As with any vaccine, MENACTRA[®] may not protect 100% of vaccinated individuals. Adverse reactions and side effects may occur. The most common side effects in adolescents and adults (11-55 years old) are pain, redness and induration at the injection site, headache, fatigue and malaise. Talk to your healthcare provider to see if MENACTRA[®] is right for you.

Consult with your private insurance plan for MENACTRA[®] coverage information. Drug Identification Number (DIN): 02279924. For complete product information, visit products.sanofi.ca/en/menactra.pdf.



MENACTRA[®] is a registered trademark of Sanofi Pasteur.
© 2020 Sanofi Pasteur Limited. All rights reserved. MAT-CA-2000469-2

SANOFI PASTEUR 



With PrescribelT[®], collaboration with physicians and nurse practitioners just got easier. PrescribelT[®] is a secure e-prescribing service that seamlessly integrates with your pharmacy management system, modernizing how prescriptions are sent and received.

A new era for prescribing.

For more, visit PrescribelT.ca

PrescribelT
 Canada Health Infoway

*At Merck we invent For a more
Hopeful Tomorrow*

With cancer cases continuing to rise around the world, the fight is personal – not only for patients and their loved ones – but also for all of us, who are focused on treating cancer and developing new therapies.

Today, every member of our team is focused on bringing forward new innovative approaches to treat people with cancer. Our aim is to do so as smartly, collaboratively and as swiftly as possible. Helping fight cancer is our passion and supporting accessibility to our medicines is our commitment.

We have always been, and always will be, inventing. And we do it for the single greatest purpose: Life. So no-one has to fight alone.



To explore our commitment to invention, visit www.merck.ca and connect with us on YouTube and Twitter @MerckCanada.



MERCK

INVENTING FOR LIFE

Merck Platinum Symposium

IMMUNO-ONCOLOGY

Friday, November 6, 2020 @ 2:00 pm

GLENN MYERS



Glenn Myers is a clinical pharmacist in outpatient oncology and emergency medicine at The Moncton Hospital in Moncton, New Brunswick. Glenn completed a BSc (Pharmacy) at Dalhousie University in 2011 and subsequently went on to complete his hospital residency at the Saint John Regional Hospital in Saint John, NB. Glenn has been practicing in oncology for 8 years and focuses on clinical assessment and management of chemotherapy, oral anti-cancer and immune related adverse effects in patients with cancer. Glenn maintains an active role as a Board of Director with the Canadian Association of Pharmacy in Oncology (CAPHO) and committee chair of the Pharmacist Education – Advanced portfolio. Glenn's other professional interests include teaching and mentoring various levels of pharmacy learners, providing education to healthcare professionals regarding oncology therapeutics, and performing oncology pharmacy practice-based research.

LEARNING OBJECTIVES

- Summarize the mechanism(s) of immune checkpoint inhibitors (ICIs) used in oncology practice.
- Recall how ICIs are used in the care of patients with cancer.
- Differentiate the toxicity profile of ICIs with standard chemotherapy and targeted anti-cancer therapy.
- Compare and contrast the different classes of ICIs as it relates to pharmacology and toxicity kinetics.
- Recognize clinically relevant red flag signs or symptoms of immune related adverse events (irAEs).
- Appreciate how the pharmacy team can improve outcomes of patients receiving ICIs



DEPRESSION UPDATE AND APPLICATIONS TO PHARMACIST PRESCRIBING

Friday, November 6, 2020 @ 3:00 pm

LAURA MILLER



Dr. Laura Miller is the provincial coordinator for the Bloom program – an NSHA-operated community pharmacy initiative designed to improve mental health and addictions care for Nova Scotians. Dr. Miller obtained her Bachelor of Science in Pharmacy from Dalhousie in 2009 and her PharmD from the University of Toronto in June 2019. Before going to graduate school, Miller worked as a community pharmacist for nine years in downtown Halifax. In her graduate program, Miller completed pharmacy rotations across the country in addictions and mental health care. Dr. Miller lives in Halifax with her boyfriend and their cat, Frankie.

LEARNING OBJECTIVES

- Discuss the proposed pathophysiology, signs, symptoms, and diagnosis of major depressive disorder
- Discuss the latest recommendations for treatment of major depressive disorder, including a review of pertinent literature
- Apply these learnings to the pharmacist scope of practice and review examples of: dosage adjustment, cross tapering, and adjunct treatments
- Explore the roles of pharmacy technicians and assistance in the management of chronic illness like major depressive disorder



ACADEMIC DETAILING RESOURCES FOR ACUTE PAIN MANAGEMENT

Friday, November 6, 2020 @ 4:00 pm

KELLY MACKINNON



Kelly graduated from the Dalhousie College of Pharmacy in 2000 and began her career as a manager in community pharmacy. In 2007, she started a new career in hospital pharmacy at the Colchester East Hants Health Center in Truro where she worked in many roles as a clinical Pharmacist in Emergency Services, Clinical Coordinator, Manager of Pharmacy Services and Drug Use Evaluation/Team Lead pharmacist. In 2019, she began a new career as the Director of Academic Detailing at Dalhousie University and continues to work as a casual Pharmacist at the Colchester East Hants Health Center.

Kelly is busy mom of teenagers and in her little spare time enjoys travelling and is an avid runner.

NATASHA RODNEY-CAIL



Natasha Rodney-Cail (BSc Pharm) has worked for 8 years with the Drug Evaluation Unit (DEU) at the Nova Scotia Health Authority. The DEU provides drug evaluation support to the Nova Scotia Department of Health and Wellness and affiliated organizations including the Dalhousie Continuing Professional (Medical) Education Academic Detailing Program. The DEU works closely with the Academic Detailing Program including extensive collaboration with the critical appraisal of evidence and writing of documents for the various Academic Detailing topics.



PAM MACLEAN-VEYSEY



Pam McLean-Veysey, BSc Pharm has been the Team Leader, Drug Evaluation Unit, NS Health Authority for over 20 years. The DEU specializes in providing critically appraised reports to support Atlantic Provincial Drug Plans and the Dalhousie CPD Academic Detailing Service.

Prior to working in the Drug Evaluation Unit she worked in various hospitals in NB and NS, in both clinical pharmacy and administrative roles.

LEARNING OBJECTIVES

Following this presentation, participants should:

- Gain awareness of Academic Detailing key messages, resources and evidence-based statements for the pharmacological and non-pharmacological treatment of acute pain being shared with prescribers.
- Adapt strategies to assess and prevent pain chronification.
- Increase knowledge of the risks associated with NSAIDs including gastrointestinal, cardiovascular, renal and fracture healing.
- Gain guidance on the use of oral opioids in acute post-operative pain.



Rx PharmaChoice

Rx HealthMed

**Your Best Choice
for an Independent
Banner.**

Option+



Patients can

TEST

— with the —

BEST

In a study, the **OneTouch Verio Reflect™** meter, was the top preference of healthcare professionals among 4 selected meters, as the **BEST meter for patients with diabetes.***

Recommend the **OneTouch Verio Reflect™** meter today.



The only meter with
**Blood Sugar
Mentor™**

* 274 (78%) of 353 healthcare professionals surveyed selected the OneTouch Verio Reflect™ meter as their preferred choice, based on a comparison to simulated unbranded meter screen images of Accu-Chek® Guide, Contour® Next One and FreeStyle Lite. Lifescan study conducted in Canada, France, Germany, Italy and U.S., in 2019.

Always read and follow the label. © 2020 LifeScan IP Holdings, LLC. Trademarks are used under license by LifeScan IP Holdings, LLC. All rights reserved. CA-VRF-2000208

ONETOUCH®



PHARMASAVE®



PHARMASAVE

is a proud supporter of
the Pharmacy Association
of Nova Scotia.

*With more than 700 pharmacies in
nine provinces, Pharmasave is one of
Canada's leading independent
community pharmacies.*

Learn more about us at Pharmasave.com

Merck Platinum Symposium

IMMUNIZATION CATCH-UP SCHEDULES FOR COMMUNITY PHARMACIES

Saturday, November 7, 2020 @ 9:00 am

MICHELLE STEWART



As a pharmacist, Michelle Stewart hasn't worked a day in her life.

Don't be surprised, it's true what they say about doing what you love.

Her love affair with this profession began in 2005 at Dalhousie's College of Pharmacy. Upon graduation, in 2009, Michelle returned to her home in Pictou County where she began her pharmacy career with Sobeys, the same company she has partnered with since high school.

Motivated by the need in her community, Michelle became determined to contribute to a healthcare system that was short on provisions. Her efforts were recognized in 2015 when she received the Pharmacist of the Year Award from the Nova Scotia pharmacy association. Three years later, she rallied with PANS and was elected to the Board of Directors, a role she continues to fulfill in addition to the Pharmacy Practice Committee Chair.

In a career that hardly exceeds a decade; her influence has grown exponentially. In fact, her experimental podcast (The Canadian Pharmer) has surpassed a dozen episodes and acquired quite a following. Though centered on therapeutics, her devotion as a clinician shines through in each installment, emphasizing pharmacist's opportunities as prescribers. You can find her online or watch for her in person, she'll be among the movers and shakers, pursuing her passion in her beloved profession of Pharmacy.

LEARNING OBJECTIVES

- Immunization Catch-up schedules- what do to for children, teens and adults that are not up to date on their publicly funded and other recommended vaccinations
- Pharmacist role in publicly funded vaccinations (if patient has access challenges, or prefers to have it done at the pharmacy, pharmacy can order, and charge patient or their private insurance). Discussion around ethical issues/transparency and documentation that is publicly funded from physician/NP
- Tips for provision of multiple vaccinations at once
- Comprehensive immunization assessments – how to identify all vaccines that are appropriate instead of on demand/one vaccination at a time- developing a long-term plan, use of CAN Immunize App,
- Use of technology for appointment bookings, pre-screening etc.



NSCP OPEN MIC

Saturday, November 7, 2020 @ 10:15 am

BEVERLEY ZWICKER



Beverley Zwicker is the Registrar of the Nova Scotia College of Pharmacists (NSCP). As registrar, Ms. Zwicker works with the NSCP Council to fulfill the College's mandate to protect the public interest in the regulation of pharmacy practice in Nova Scotia. Prior to her appointment to this role in January 2016, she held a key leadership position with the NSCP as Deputy Registrar for nine years. During this time, she was instrumental in establishing and implementing standards of practice for continuous quality assurance programs in community pharmacies - the first such standards in the country. Ms. Zwicker also led the development of standards of practice for the provision of methadone maintenance

treatment pharmacy services, and has contributed to the work of various key stakeholders in furthering the public's health interest through participation on a number of provincial and national committees.

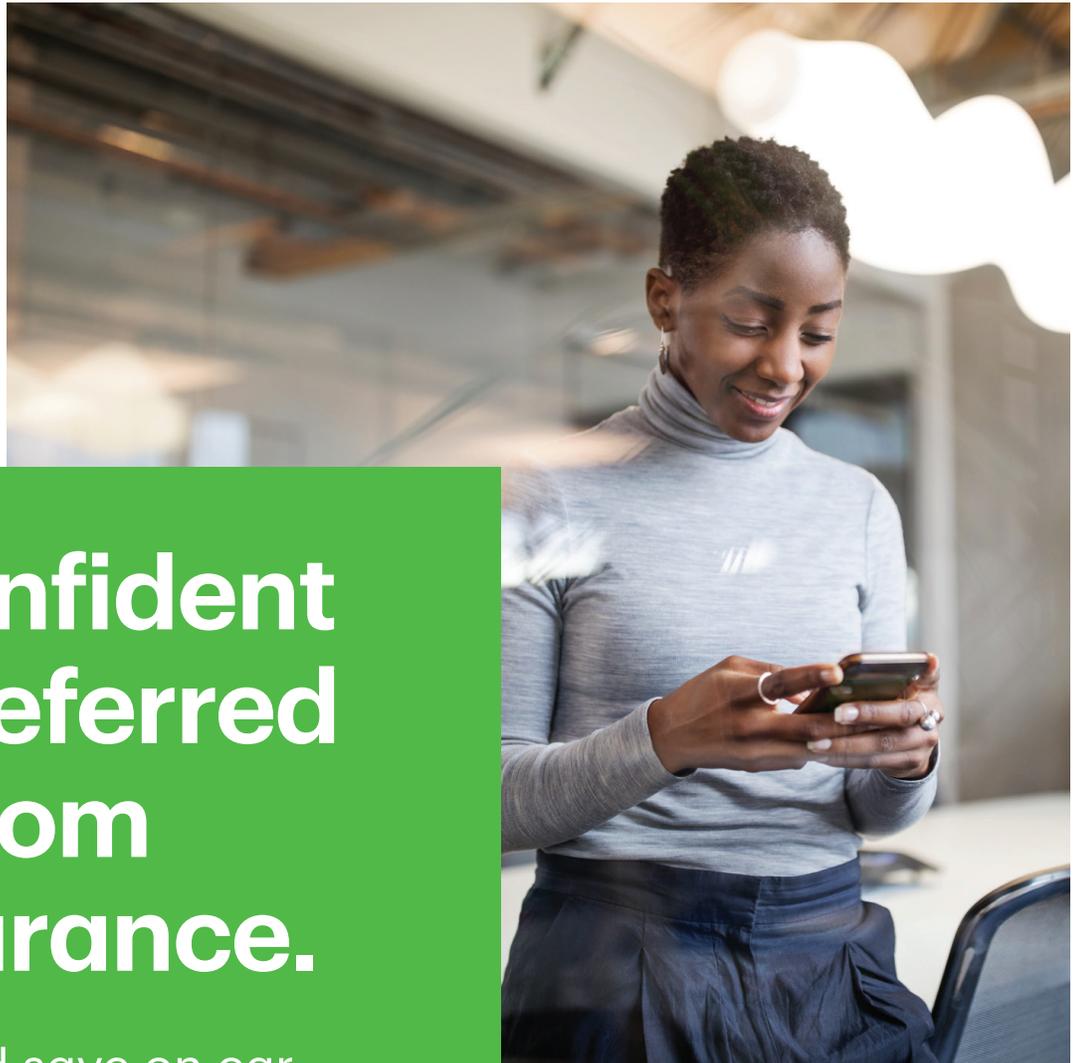
Prior to joining the NSCP, Ms. Zwicker led the provision of continuing education for pharmacists in Nova Scotia in her role as Coordinator, Dalhousie University Continuing Pharmacy Education. She also educated first year pharmacy students as the Course Coordinator/ Lecturer of the Pharmacy Law and Health Care Ethics course at Dalhousie University College of Pharmacy. Ms. Zwicker obtained her Bachelor of Science in Pharmacy degree from Dalhousie University and is currently completing her Master of Public Administration degree through Dalhousie University's Faculty of Management.

Ms. Zwicker enjoys spending time with her husband and four children, and also enjoys cooking, running, and biking.

LEARNING OBJECTIVES

- This is an opportunity for pharmacists and pharmacy technicians to ask questions of representatives from their regulatory body, the Nova Scotia College of Pharmacists (NSCP).





Feel confident with preferred rates from TD Insurance.

Members could save on car,
home, condo and tenant's
insurance.

Get a quote and see how much you could save!

Go to tdinsurance.com/melochemonnex

The TD Insurance Meloche Monnex home and auto insurance program is underwritten by Security National Insurance Company and distributed in Quebec by Meloche Monnex Insurance and Financial Services Inc., Damage Insurance Agency, and in the rest of Canada by TD Insurance Direct Agency Inc. Our address: 50 Place Crémazie, 12th Floor, Montréal, Québec H2P 1B6.

Due to provincial legislation, this car and recreational insurance program is not offered in British Columbia, Manitoba or Saskatchewan.

© The TD logo and other trademarks are the property of The Toronto-Dominion Bank or its subsidiaries.

8249-0320



Attract and Retain Top Talent

Better. It's something all organizations strive for. Better outcomes from better performance. But how do you get there? You start by building a better workplace.

Our team will help you craft an employee benefits program that's tailored for your employees' unique needs — one that centers on the full spectrum of wellbeing — strategically investing in physical and emotional wellbeing, career wellbeing, financial wellbeing and overall organizational wellbeing.

As a preferred benefits partner of the Pharmacy Association of Nova Scotia for over 15 years, we have the knowledge, expertise and resources to help you attract, engage and retain key talent.

To learn more about how Gallagher can help build an employee benefits program for your organization, please contact:

Lorie Collins, Benefits Consultant
Lorie_Collins@ajg.com
902.421.1908, ext. 330
ajgcanada.com

CJM Solutions is now part of Gallagher.



"World's Most Ethical Companies" and "Ethisphere" names and marks are registered trademarks of Ethisphere LLC.
© 2019 Arthur J. Gallagher & Co. 37124



Gallagher

Insurance | Risk Management | Consulting

J.K. Lawton Lecture

PRACTICAL IMPLEMENTATIONS OF DEPRESCRIBING GUIDELINES

Saturday, November 7, 2020 @ 11:30 am

BARBARA FARRELL



Dr. Barbara Farrell is a Scientist with the Bruyère Research Institute, Assistant Professor with the Department of Family Medicine, University of Ottawa and Adjunct Assistant Professor with the School of Pharmacy, University of Waterloo. She is a clinical pharmacist in the Bruyère Geriatric Day Hospital and leads the Deprescribing Guidelines Research team at the Bruyère Research Institute. In 2011, she received the Canadian Pharmacist of the Year Award from the Canadian Pharmacists Association, in 2018, the Exceptional Achievement in Research and Academia Award from the Ontario Pharmacists Association and, in 2019, the CIHR Betty Havens Award for Knowledge Translation in Aging. She is a

founding member of the Canadian Deprescribing Network and a member of the Scientific Advisory Committee of the American Deprescribing Research Network.

LEARNING OBJECTIVES

Participants will be able to:

- Apply deprescribing guidelines in practice
- Describe ongoing deprescribing implementation research
- Integrate research findings into practice



TECHNICIANS AND PHARMACISTS: YOUR DYNAMIC DUO FOR PROFESSIONAL SERVICES!

Saturday, November 7, 2020 @ 1:00 pm

JANICE DILLMAN



Janice Dillman graduated from DAL College of Pharmacy over 35 years ago during the era of typewriters and hand-written patient profiles. As she progressed to computers and electronic record systems, Janice worked mainly as a community pharmacist throughout Dartmouth and Cole Harbour holding positions as a staff pharmacist, relief pharmacist, pharmacy manager and pharmacist-consultant. Embracing the Expanded Scope of Pharmacy Practice from its inception, Janice incorporated the full line of Professional Services into her practice in community pharmacy, with the help of a Pharmacy Technician. She has a passion for excellent patient

care and continuing pharmacy education.

Currently Janice is a Pharmacy Practice Facilitator with PANS Prescription to Thrive Project, a Consultant with DAL CPE, and keeps her hand in direct patient care by dispensing at The Medicine Shoppe Pharmacy in Dartmouth which her husband owns.

Janice met her husband, Brian, at DAL College of Pharmacy. They are empty nesters in their home in Cole Harbour where they raised their five adult children. In her rare free time, you'll find Janice enjoying the outdoors - biking, hiking and kayaking - or flying across Canada to visit one of her children.

KARI BUSSARD



Kari Bussard is a Technician practicing in a community pharmacy in Cole Harbour NS. She started her career in pharmacy when her children were young and she was looking for a way to spend some time outside of the house and earn a few dollars. But what developed was a passion and love for the pharmacy world. As the talk about regulating technicians grew strength she knew this was something she had to do. She pursued the regulation through the bridging program and was regulated in 2015. Kari was one of the first technicians in NS to work in a position that allowed her to practice to her full scope. In 2017

she was selected as PANS first Pharmacy Technician of the Year. She has a passion for patient centered care and is always looking for ways to bring awareness to the technician role. Kari resides in Dartmouth with her husband and two adult children.



LEARNING OBJECTIVES

- Participants should Understand, Appreciate and Incorporate into Practice:
- The Full Scope and Value of the Pharmacy Technician
- The Full Range of Professional Services
- Workflow Management to Optimize Collaboration to Provide Professional Services
- Identifying Patients for Prescribing Services and Medication Reviews
- Pharmacy Professionals' Role in Providing Immunizations and Injections
- Technicians role in the Independent Double Check on Pharmacist Prescribed Prescriptions



INTERPRETING COMMON LAB TESTS IN COMMUNITY PHARMACY PRACTICE

Saturday, November 7, 2020 @ 1:00 pm

EDEN D'ENTREMONT MACVICAR



Eden d'Entremont-MacVicar is a Clinical Pharmacist at Queens Family Health, an interdisciplinary primary health care team where she sees patients for medication reviews and participates actively in chronic disease management and health promotion activities. She is also involved in a number of research activities.

Prior to working in primary care, Eden worked in several different fields of practice including community, hospital, industry and government. This diversity of experience has led to a keen interest in deprescribing and promoting rational drug use.

After a long absence from Nova Scotia, she is delighted to be back home in Canada's ocean playground and can often be found surfing the many beautiful beaches on the South Shore.

LEARNING OBJECTIVES

- Review common lab tests (renal function, electrolytes, diabetes, thyroid disorders, serum drug levels)
- Discuss relevant considerations when interpreting lab tests
- Discuss rationale and process for interpreting lab tests in community pharmacy practice
- Identify opportunities for collaboration



ADAPTATIONS, THERAPEUTIC SUBSTITUTIONS AND RENEWALS: INTEGRATED INTO YOUR PRACTICE

Saturday, November 7, 2020 @ 2:00 pm

GLENN RODRIGUES



Glenn Rodrigues is a community pharmacist who graduated from Dalhousie's College of Pharmacy. He is currently a Pharmacy Practice Facilitator in the Prescription to Thrive Program of the Pharmacy Association of Nova Scotia. The role focuses on the building the capacity of pharmacies operationalize of pharmacy services. He has worked as a community pharmacist throughout his career. He has also served as a Skills Lab Coordinator at Dalhousie's College of Pharmacy and as a pharmacy advocate as a Board Member of the Pharmacy Association of Nova Scotia. He has developed and facilitated numerous Continuing Education Programs on Pharmacist

Prescribing, Immunization and Patient-Centred Care.

LEARNING OBJECTIVES

- By the end of the session the participants should:
- Understand the scope of Renewal Prescribing, Adaptations and Therapeutic Substitutions in Nova Scotia
- Recognize common opportunities where these services should be offered
- Be comfortable talking to patients about availability of these services and possible fees
- Be able to complete an assessment for renewals, adaptations and therapeutic substitutions
- Understand the documentation and monitoring requirements for these services
- Understand the availability of public funding for these services, policy requirements for coverage and technical steps for billing
- Understand some of the ways Kroll can support service provision



WHAT IS YOUR CONFLICT RESOLUTION STYLE? A SESSION FOR PHARMACY TECHNICIANS AND PHARMACISTS

Saturday, November 7, 2020 @ 2:00 pm

DELLA CROTEAU



Della Croteau is the Interprofessional Education Faculty Lead for the Leslie Dan Faculty of Pharmacy, University of Toronto. She collaborates with other health sciences faculties to create learning activities where health sciences students can learn from, with and about each other to prepare them for collaborative practice. She also co-coordinates the health systems course to first year PharmD students and is an experiential coordinator for student rotations.

Della is the former Deputy Registrar of the Ontario College of Pharmacists where she was involved in development of national entry to practice competencies, standards of practice, regulation of pharmacy technicians and expanded scope for pharmacists. Della is a University of Saskatchewan graduate and worked in hospital, community and government in Saskatchewan and at the Alberta Poison and Drug Information Center before moving to Toronto.

LEARNING OBJECTIVES

- Discuss intra/inter professional team collaboration and team norms
- Complete a personal conflict management style inventory and reflect on application to every day pharmacy practice
- Identify strategies for intra/inter professional collaboration applicable to pharmacy practice



HYPERTENSION ISN'T COVID-19

(BUT IT AFFECTS MORE PEOPLE AND THERE'S A HUGE ROLE FOR PHARMACY
TECHNICIANS AND PHARMACISTS...)

Ssturday, November 7, 2020 @ 3:15 pm

ROSS TSUYUKI



Dr. Ross Tsuyuki is a health services researcher with a particular focus on chronic disease management in the community. Dr. Tsuyuki is actively engaged in training the next generation of health researchers and has mentored more than 50 graduate students and postgraduate trainees. He has received numerous awards for teaching and mentorship and has published more than 300 peer-reviewed articles and received the Department of Medicine's Clinical Investigation Publication Award in 2016. His work has garnered more than \$54 million in funding, including support from the Canadian Institutes of Health Research, Heart and Stroke Foundation, Canadian Foundation for Pharmacy Innovation Fund, Sanofi-

Aventis Canada Inc., Alberta Innovates, and the University Hospital Foundation- servier Alberta Innovation in Health Fund.

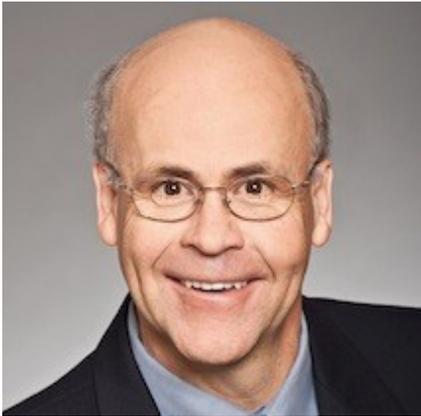
LEARNING OBJECTIVES

- To review the epidemiology of hypertension.
- To suggest a new role for pharmacy technicians in hypertension management
- To review best practices (and evidence) for pharmacist care of patients with hypertension
- To highlight new educational offerings for pharmacy technicians and pharmacists in hypertension management from the Pan American Health Organization and Hypertension Canada



COMMON TECHNICAL ERRORS ON DEMAND

JIM BARKER



James R. Barker is an organizational complexity, safety and leadership researcher who specializes in how humans navigate complex organizations via safe and sustainable practices. He leads the Safe Assured research consortium (<https://www.dal.ca/sites/safe-assured.html>) and directs a number of initiatives in community pharmacy safety research, resilience and reliability building, risk mitigation, and practical knowledge transfer. Safe Assured's research pursues three specific trajectories: (1) data analytics for community pharmacy error reporting and safety enhancement practices; (2) safety culture implementation in pharmacy operations; and, (3) regulatory and public policy governing

community pharmacy practices. Prof. Barker also researches organizational complexity theory and leading change practices in complex organizations.

CARLA BEATON



Carla Beaton is Vice President Quality and Innovations at Pharmapod. Her career spans over 30 years in health care within private and public sectors; including community, post-acute and long term care. She has also been involved at university and college levels in curriculum design, teaching and student mentorship. Carla has built on her Bachelor's Degree in Pharmacy, advanced learning in Quality Improvement and Certificate in Geriatric Pharmacy, creatively intersecting the art and science of healthcare with innovation, technology, and industry. Carla is a thought leader in the area of innovation, blending design

thinking, practice research, knowledge translation and quality improvement to enhance patient safety in medication management systems with workflow efficiencies. Carla currently oversees the innovation team at Pharmapod, a patient safety software and global healthcare business intelligence platform.



LEARNING OBJECTIVES

- Understand how systemic and environmental risks affect community pharmacy practice.
- Recognize the top common errors in community pharmacy practice today.
- Understand how risk factors contribute to these common errors.
- Learn planning methods for mitigating contributing factors that lead to common errors.
- Explore the roles of pharmacy technicians and assistance in the management of chronic illness like major depressive disorder



ASTHMA GUIDELINES UPDATE ON DEMAND

MEGHAN MACKENZIE



Meghan Mackenzie graduated from Dalhousie University, College of Pharmacy in 2008, and went on to work in Community Pharmacy in Ontario. Meghan completed her Hospital Pharmacy Residency at the QEII in 2012 and her PharmD from the University of British Columbia in 2014. Since 2014 she has worked clinically in the Intensive Care Unit at the QEII and has held the position of Clinical Coordinator of the Critical Care and Emergency Medicine Pharmacists in Central Zone of the NSHA and Assistant professor at the College of Pharmacy. Meghan is currently on maternity leave with her second child.

LEARNING OBJECTIVES

- To determine the pharmacologic treatment of mild asthma



CAN I MAKE THIS?

PREPARING FOR THE UPCOMING CHANGES TO NON-STERILE COMPOUNDING ON DEMAND

SABRINA MCLEAN



Sabrina McLean has been working in community pharmacy since the age of 16. After graduating from Dalhousie College of Pharmacy in 2004, she practiced for a couple of years on Vancouver Island. Returning home in 2006, she moved from corporate into independent pharmacy, where she found more flexibility and autonomy to greater meet the needs of patients. In 2013 she found her niche in non-sterile compounding, which is an environment of constant learning and adapting to a variety of patient needs. She finds it incredibly rewarding

to be helping patients who feel like they have run out of options by providing a customized solution to their needs.

LEARNING OBJECTIVES

- Upon completion of this session, participants will be able to:
- Understand key terms and definitions pertaining to non-sterile compounding
- Consult essential compounding resources
- Train staff to follow standard operating procedures
- Utilize appropriate compounding equipment and facilities
- Perform a risk assessment and assess competence to make a compound
- Recognize when and why to refer, and the importance of properly guiding patients through the referral process
- Establish proper beyond-use-dates and other relevant documentation



WE'VE BEEN WORKING FOR YOU!

ASK US ABOUT *NEW...* CUSTOMIZED SOLUTIONS AVAILABLE FOR RETAIL PHARMACY



ABUSE
ALLEGATIONS
BUSINESS INTERRUPTION
CYBER SECURITY
EMPLOYEE PRACTICE
POLLUTION
PROFESSIONAL LIABILITY



PROUD PROVIDER OF PANS
MALPRACTICE
COVERAGE

1.800.704.5766

www.wilson.nb.ca



2020 Nova Scotia Pharmacy Conference
Document of Attendance

Friday, November 6th, 2020

Merck Platinum Symposium: Immuno-Oncology 1 CEU
Depression Update and Applications to Pharmacist Prescribing 1 CEU
Academic Detailing Resources for Acute Pain Management 1 CEU

Saturday, November 7th, 2020

Merck Platinum Symposium: Immunizations for Teens and Adults 1 CEU
NSCP Open Mic 1 CEU
Practical Implementation of Deprescribing Guidelines 1 CEU
Technicians and Pharmacists: Your Dynamic Duo for Professional Services! 1 CEU
Interpreting Common Lab Tests in Community Pharmacy Practice 1 CEU
Adaptations, Therapeutic Substitutions and Renewals- Integrated into Practice 1 CEU
What is Your Conflict Resolution Style? A Session for Pharmacy Technicians And Pharmacists 1 CEU
Hypertension Isn't COVID-19 (but it affects more people and there's a huge Role for Pharmacy Technicians and Pharmacists....) 1 CEU

Pre-recorded Sessions

Common Technical Errors 1 CEU
Asthma Guidelines Update 1 CEU
Can I Make That? Preparing for the Upcoming Changes to Non-Sterile Compounding 1 CEU

Total CEUs (max. 14)

I hereby certify that I attended the sessions and hours for the number of credits as indicated above.

Signature: Date:

Name:

Address:

License Number: License Province:

This program has been accredited for up to 14 CEUs by Dalhousie Continuing Pharmacy Education, File #CED-2020-253

Please retain this form for the purpose of CEU self-recording.



OUR SPONSORS

The organizers of the 2020 Nova Scotia Pharmacy Conference wish to gratefully acknowledge the support of our sponsors.

PLATINUM



GOLD



SILVER



BRONZE



AWARDS



AFFINITY HOME AND AUTO INSURANCE SPONSOR



THANK YOU

Special thanks to our loyal participants for their continued patronage.