

Panel of Peers – Reflections From Select Panel Members Apr 15, 2022



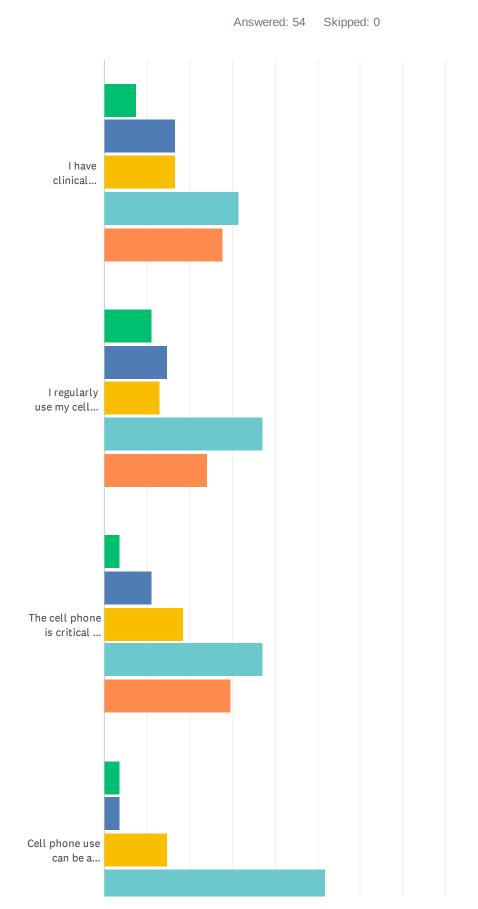
Question 1

- The majority felt that cell phones were important clinically or for personal emergency access. A greater majority felt that the cell phones were a distraction in the workplace but felt the pharmacy team members, particularly pharmacists, should have access to them:
 - I regularly use clinical resources on my cell phone 59% Agree or Strongly Agree
 - I regularly use my cell phone to connect with healthcare colleagues for work related matters 61% Agree or Strongly Agree
 - My cell phone is critical in case I need to be contacted for an emergency for personal/family matters 67% Agree or Strongly Agree
 - Cell phones can be a distraction that decrease efficiency in some workers 78% Agree or Strongly Agree
 - Everyone on the team should have access to their cell phone 50% Agree or Strongly Agree
 - Pharmacists should have access to their cell phone 85% Agree or Strongly Agree

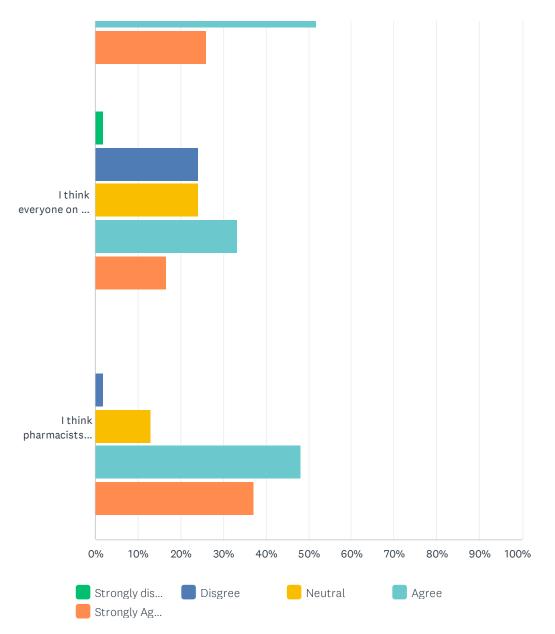
Comments

- Flip phone ok, Smart phone not okay (I do not own a smart phone)
- It shouldn't be at the workstation so people can jump on every alert/notification. It should be accessible, but you should have to leave the workstation to access it.
- If we lose internet access, I use my cell data to access critical resources
- I think if the cell phone can be left away from the person to use sporadically it is appropriate. I do not think it should be near a colleagues workstation unless there is an urgent matter.
- If it rings because the hospital is calling for a loved one, someone should be able to hear it, especially for team members that to relief and don't work in a consistent site.

Q1 How do you feel about cell phone use in the pharmacy?



Panel of Peers Survey - April 15, 2022



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	STRONGLY DISAGREE	DISGREE	NEUTRAL	AGREE	STRONGLY AGREE	TOTAL	WEIGHTED AVERAGE
I have clinical resources that I use regularly on my phone.	7.41% 4	16.67% 9	16.67% 9	31.48% 17	27.78% 15	54	3.56
I regularly use my cell phone to connect with other healthcare colleagues for work-related matters (e.g. looking for stock, 2nd opinion)	11.11% 6	14.81% 8	12.96% 7	37.04% 20	24.07% 13	54	3.48
The cell phone is critical in case I needed to be contacted in an emergency for personal/family reasons.	3.70% 2	11.11% 6	18.52% 10	37.04% 20	29.63% 16	54	3.78
Cell phone use can be a distraction that decreases efficiency in some workers.	3.70% 2	3.70% 2	14.81% 8	51.85% 28	25.93% 14	54	3.93
I think everyone on the team should be able to have access to their cell phone at work.	1.85% 1	24.07% 13	24.07% 13	33.33% 18	16.67% 9	54	3.39
I think pharmacists should be able to have access to their cell phone at work.	0.00% 0	1.85% 1	12.96% 7	48.15% 26	37.04% 20	54	4.20

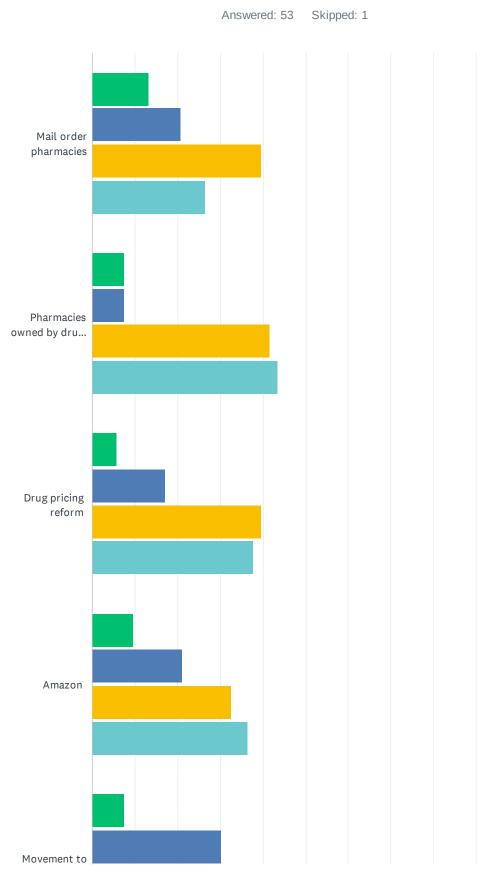


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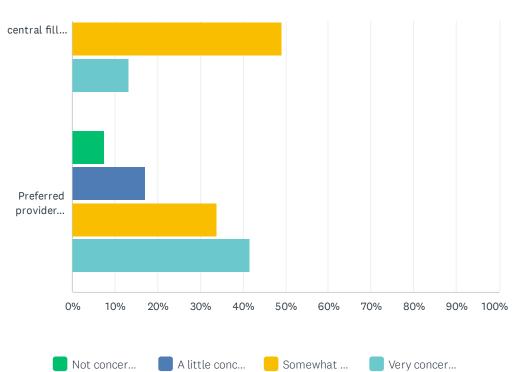


- You can see the results for yourself. In order, from most concern (Somewhat concerned/Very concerned Total) to least concern:
 - Pharmacies owned by drug plans 85%
 - Drug pricing reform 77%
 - Preferred Provider Agreements 75%
 - o Amazon 69%
 - Mail order pharmacies 66%
 - Central fill for all prescriptions 62%

Q2 How concerned are you about the impact of the following for traditional pharmacies over the next 10 years?



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	NOT CONCERNED	A LITTLE CONCERNED	SOMEWHAT CONCERNED	VERY CONCERNED	TOTAL	WEIGHTED AVERAGE
Mail order pharmacies	13.21% 7	20.75% 11	39.62% 21	26.42% 14	53	2.79
Pharmacies owned by drug plans	7.55% 4	7.55% 4	41.51% 22	43.40% 23	53	3.21
Drug pricing reform	5.66% 3	16.98% 9	39.62% 21	37.74% 20	53	3.09
Amazon	9.62% 5	21.15% 11	32.69% 17	36.54% 19	52	2.96
Movement to central fill of all prescriptions	7.55% 4	30.19% 16	49.06% 26	13.21% 7	53	2.68
Preferred provider agreements	7.55% 4	16.98% 9	33.96% 18	41.51% 22	53	3.09