

Panel of Peers – Reflections From Select Panel Members May 20, 2022



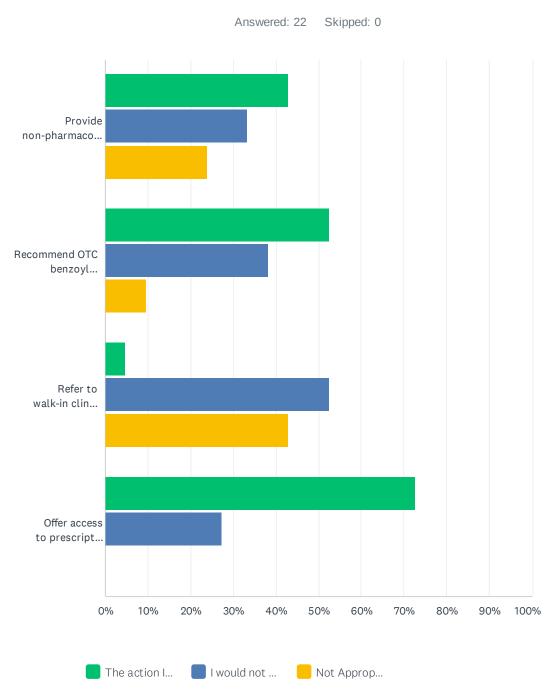
Question 1

- Most would offer minor ailment prescribing with the second most common option being OTC Benzoyl peroxide. Many offered non-pharm advice. Given a number indicated non-pharm was not appropriate, they may have thought this was non-pharm only.
 - Offer access to prescription products through minor ailments 73% Action I would take,
 0% Not Appropriate
 - Offer OTC BPO 52% Action I would take, 10% Not appropriate
 - o Refer to a walk-in clinic 5% Action I would take, 43% Not appropriate

Comments

• I always give non-pharm advice with or without a medication recommendation.

Q1 TR is an 18 yo male who comes into the pharmacy with his mother looking for assistance with acne products. He has mild acne with several papules and pustules on his face. He has been scrubbing them with Oxy pads but they seem to persist. He hasn't tried any other products. He has no allergies. He has asthma and uses salbutamol occasionally and before hockey and fluticasone regularly. He's seeking your assistance because he does not have a family doctor. His prom is in 6 months and wants a noticeable improvement by then. How should a pharmacist respond?



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	THE ACTION I WOULD TAKE	I WOULD NOT DO THIS, BUT IT IS OKAY IF ANOTHER PHARMACIST DID	NOT APPROPRIATE	TOTAL
Provide non-pharmacological advice.	42.86% 9	33.33% 7	23.81% 5	21
Recommend OTC benzoyl peroxide.	52.38% 11	38.10% 8	9.52%	21
Refer to walk-in clinic for prescription products.	4.76% 1	52.38% 11	42.86% 9	21
Offer access to prescription products through minor ailment prescribing.	72.73% 16	27.27% 6	0.00%	22

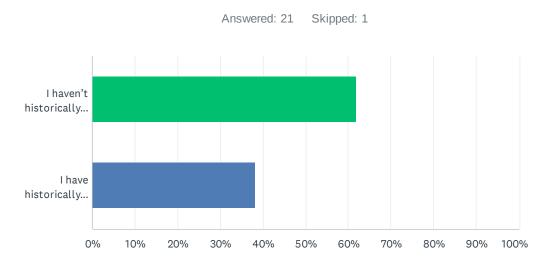


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- A small majority indicated that they did not normally document the red flags that they ruled out. You can see for yourself what those who did or plan on doing it will assess:
 - o 62% I did not historically document this.
 - o 38% I normally document this.

Q2 Renewal Red Flag Series: When providing renewal prescriptions, it is important that a pharmacist rule out and document any red flags that would warrant an urgent referral. (i.e. Patient reports no signs of). This is important not only for the patient's well-being but to limit the liability of the pharmacist and the pharmacy. When providing renewal prescribing for latanoprost eye drops, what red flags would you document in your assessment?



ANSWER CHOICES	RESPONSES	
I haven't historically documented this (fill in the comment if it applies)	61.90%	13
I have historically documented this (please note in the comments what you assess)	38.10%	8
TOTAL		21

#	PLEASE SPECIFY WHAT YOU ASSESS HERE. IF YOU DON'T NORMALLY DOCUMENT THIS BUT PLAN ON STARTING, INDICATE WHAT YOU WOULD ASSESS HERE ALSO.	DATE
1	pain, visual disturbances	5/27/2022 12:48 AM
2	Any changes in vision, any AEs	5/26/2022 1:38 PM
3	Go through monitoring parameters in Lexicomp.	5/26/2022 10:54 AM
4	any eye pain as we cannot assess IOP (i will also not provide more than 3 months as we cannot assess IOP)	5/25/2022 6:05 PM
5	I would document patient confirming that they were not experiencing any change in vision or blurred vision, noticeable pigmentation changes, itching or feeling of a foreign body or stinging, inflammation or signs of infection of the eye. I would also assess length of time since IOP measure and number of refills based on need to have their IOP assessed.pk	5/25/2022 12:27 PM
6	eye pain, rapid change in vision	5/25/2022 11:04 AM
7	Blurred vision or changes in vision, eye pain, new or worsening migraine or duabetes	5/25/2022 9:08 AM
8	No change in vision	5/25/2022 8:57 AM
9	I will usually state "No changes in vision or eye pain" I would also check for last appt since I	5/25/2022 8:48 AM

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consider > than 1 year to be a potential red flag

10	Change in vision, pressure/pain in the eye, last eye exam where they checked pressure	5/25/2022 8:13 AM
11	most recent eye exam (hopefully in past year), any ongoing symptoms that might suggest a change in vision, any unwanted darkening of iris or skin around the eye	5/23/2022 12:02 PM
12	changes in vision, any eye pain or disturbances	5/22/2022 12:23 PM
13	Any changes in affected eye (e.g. eye pain, discoloration, blurred vision)	5/21/2022 8:41 AM