



Panel of Peers – Reflections From Select Panel Members July 22, 2022

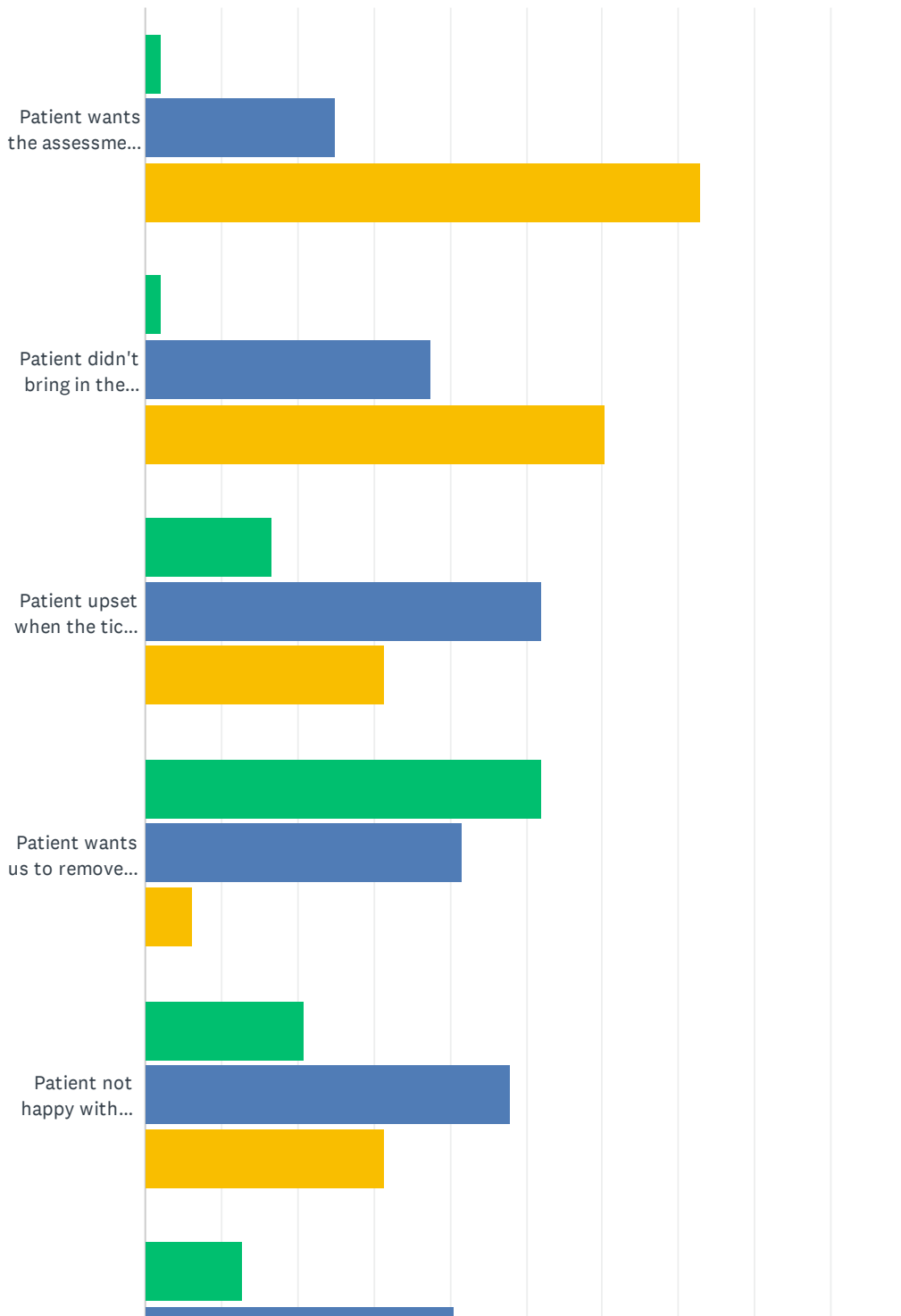


Question 1

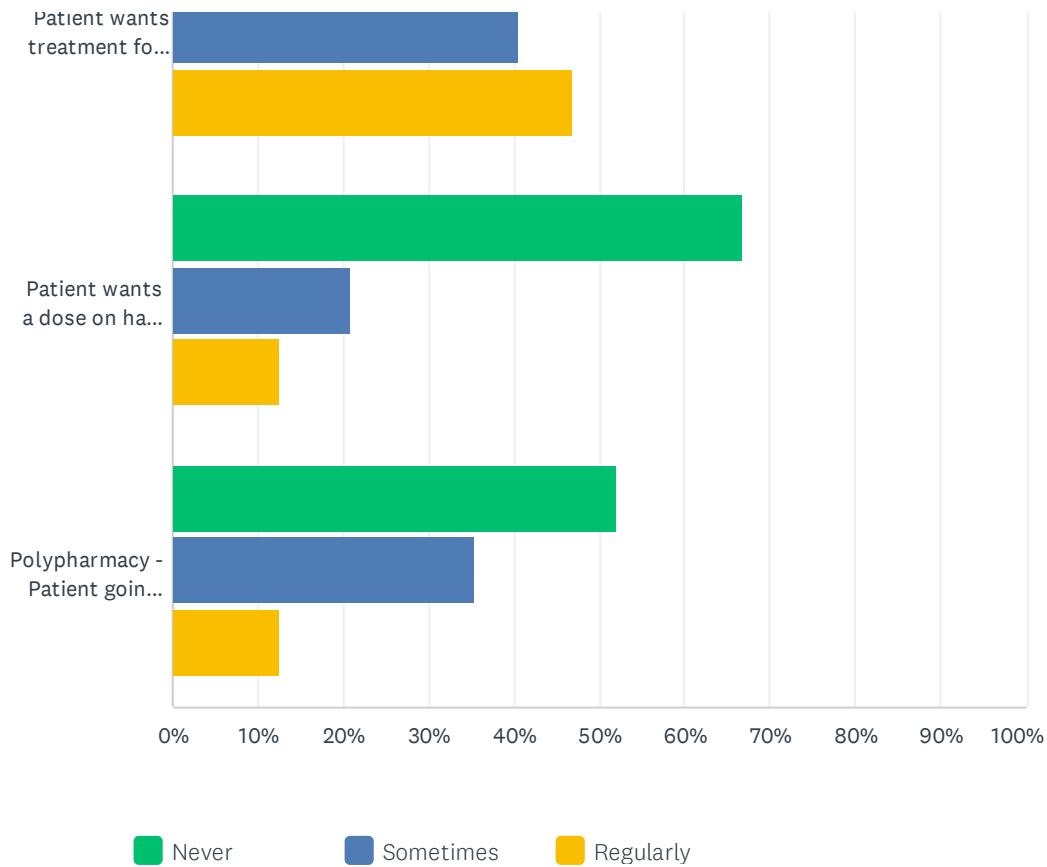
- Thanks everyone for the comments. We'll see if we can support better public information.
- Your comments are below as expected:
 - People don't like waiting
 - They don't bring in the tick
 - They don't like the protocol
 - They thought we could treat Lyme Disease
 - Physicians undermine us with their words or actions

Q1 Pharmacists have noticed some challenges with Lyme Disease Chemoprophylaxis Prescribing. What challenges, if any, are you are experiencing? Use the comment to indicate other challenges or to give tips for handling the challenges you face. Thank you for your feedback as it may help identify key public messages.

Answered: 48 Skipped: 0



Panel of Peers Survey - July 22, 2022



| | NEVER | SOMETIMES | REGULARLY | TOTAL |
|---|--------------|--------------|--------------|-------|
| Patient wants the assessment right away | 2.08% 1 | 25.00% 12 | 72.92% 35 | 48 |
| Patient didn't bring in the tick | 2.08% 1 | 37.50% 18 | 60.42% 29 | 48 |
| Patient upset when the tick didn't fit protocol | 16.67% 8 | 52.08% 25 | 31.25% 15 | 48 |
| Patient wants us to remove the tick | 52.08% 25 | 41.67% 20 | 6.25% 3 | 48 |
| Patient not happy with protocol time frames/engorgement criteria | 20.83% 10 | 47.92% 23 | 31.25% 15 | 48 |
| Patient wants treatment for Lyme Disease | 12.77% 6 | 40.43% 19 | 46.81% 22 | 47 |
| Patient wants a dose on hand in case they get a bite | 66.67% 32 | 20.83% 10 | 12.50% 6 | 48 |
| Polypharmacy - Patient going to multiple pharmacies to get what they want | 52.08% 25 | 35.42% 17 | 12.50% 6 | 48 |

| # | COMMENT (OPTIONAL) | DATE |
|---|--|-------------------|
| 1 | The "advertising" around what we can and cannot do for ticks bites has been sub par, to be kind. Patients hear that pharmacists can treat Lyme. No mention in press reports about time frames or bringing ticks for evaluation. And confusion between treating an infection at the site of the bite, treating a high risk bite, and treating active Lyme. Compounding this is that merely saying "tick bite" to a physician often results in an rx, regardless of tick or time frame. Some days, we spend more time explaining what we can and cannot do than we spend doing it. | 8/4/2022 10:13 AM |

Panel of Peers Survey - July 22, 2022

| | | |
|----|---|--------------------|
| 2 | Secondary bacterial infections from dog ticks (non-Lyme carrying ticks) seems to be fairly common, and the symptoms are often misinterpreted by patients as being Lyme disease. This undermines our (appropriate) decisions to not give prophylaxis for Lyme, due to the type of tick. Better education around the other the other consequences, and what to do about them, would be helpful. | 8/4/2022 10:10 AM |
| 3 | Issue also if no tick, and think its a tick bite, we can't prescribe, but they go see a doctor and get the same thing we would have written. Doctors aren't following same criteria for prescribing as pharmacists. | 8/3/2022 9:50 PM |
| 4 | | 8/3/2022 3:32 PM |
| 5 | Unsure if they are doing this. I am not aware | 8/3/2022 11:29 AM |
| 6 | In my experience doctors are just giving it regardless where pharmacists are following the protocol. Makes us look like the bad guys or worse yet like we don't know what we are doing (perception of the refused patient) | 8/3/2022 7:33 AM |
| 7 | The marketing for this service misleads the public. They think we can prescribe for Lyme disease. | 8/3/2022 6:17 AM |
| 8 | Doctors not following protocol! - Tick assessment results in watch and wait but pt calls/goes to doctor/emerg and gets either prophylaxis or more often 10-21 day treatment; just had a doctor prescribe doxy 200mg with 10 refills! | 8/3/2022 12:12 AM |
| 9 | this protocol is the biggest joke there is and no way to enforce it as the services are not uploaded to DIS. Also PANS ads are VERY misleading and patients assume we can prescribe everything... | 8/2/2022 7:28 PM |
| 10 | We have had patients who get very upset (to the point of being very vocal-almost verbally abusive in my opinion-toward pharmacist) when they do not meet criteria, but feel pharmacist should prescribe antibiotic. This, along with similar situations when asked to prescribe in certain situations where pharmacist deems not appropriate continues to create additional stress in an already stressful environment. | 7/26/2022 12:38 PM |
| 11 | We've had patients comes 2 days in a row with another tick, expecting another dose. We're unclear about how much time should elapse between subsequent doses | 7/24/2022 4:06 PM |
| 12 | The patient presented to the pharmacy with an infected tick bite. I referred the patient to outpatients where the physician gave her a prescription but also told her that the pharmacist should have authorized a prescription. When the patient came back to the pharmacy to fill the prescription, she was upset because she had to wait in outpatients for a prescription when I should have just written the prescription in the first place (according to the physician). It's frustrating when physicians are giving patients false information. | 7/22/2022 9:26 PM |
| 13 | Should have been promoted in media by PANS with less chances of misunderstanding. Too much inference - " that you can just drop in and assessments of all types of bites done !! " | 7/22/2022 7:56 PM |